

# Authorized Medicines Sales (AMS) Outlets

## ***Frequently Asked Questions – re: Premises Identification (PID)***

This document is for AMS outlets and provides answers for **frequently asked questions** related to the new requirement to record a PID Number with respect to the purchase and sale of medicine.

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### **1. What is the AMSR?**

The *Authorized Medicine Sales Regulation (AMSR)* came into effect on July 1, 2014 and it replaced the *Production Animal Medicine Regulation*. Information regarding the AMSR can also be found in the Qualification Certificate Home Study Manual. If you would like to familiarize yourself with the basic AMSR program information please go to:

<http://www1.agric.gov.ab.ca/general/progserv.nsf/all/pgmsrv451>

### **2. How do I help my clients find their Premises Identification (PID) Number?**

The client can call the Ag-Info Centre toll-free at 310-FARM (310-3276) to have the database checked. Once the client answers some standard security questions, the ARD staff will check the database to (1) see that they have an account and (2) provide them with their PID Number.

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Retailers are encouraged to provide their clients the opportunity to call from the store, at no charge, to retrieve their PID Numbers. The PID Wallet Card has been provided so the client can record the number for easy reference in the future.

## 3. Can I look up the PID number for my clients?

**NO**, the client must be present and call the Ag-Info Centre toll-free at 310-FARM (310-3276) to have the database checked in order to get their number due to FOIP/ PIPA

## 4. Do I need a PID number every time I purchase authorized medicines?

If you are purchasing medicines that are to be used on production animals, **YES**.

The AMSR applies to production animals having authorized medicines administered to them.

Under the AMSR a “production animal” is defined as:

- i. a species of animal whose animal products (e.g. cattle, swine, sheep, goats and poultry) or animal by-products (e.g. honey) may be used for human ingestion, including horses, or
- ii. a species of animal used for crop pollination (e.g. bees),  
**BUT DOES NOT** include dogs or cats (e.g. kennels)

## 5. Does the client need a PID number to purchase medicated feed?

**NO**, “medicated feeds” are covered under federal regulations so a provincially issued PID number is not required.

The AMSR does not apply to “(a) the sale of medicated feeds prepared either in accordance with the *Feeds Act* (Canada) or pursuant to a prescription issued by a registered veterinarian”.

## 6. Why do we have to have a PID number to purchase authorized medicine?

The *Premises Identification Regulation* (PIR) requires that all producers with production animals have a Premise Identification Number. The AMSR requires purchasers to supply a PID number when making medicine purchases. This ensures producers are compliant with both the PIR and AMSR which in turn supports the overall intent of the *Animal Health Act*.

## 7. What are we tracking?

The intent of the legislation is to put in place both the necessary infrastructure and traceability systems that are designed to increase the capability of a rapid response in relation to threats of disease outbreaks affecting animal health, public health, food safety and market access. The Chief Provincial Veterinarian of Alberta (CPV) is given authority to play a lead role in animal disease response.

As reported in Pet care of the Globe and Mail, **Vet drug recalled after allergic reactions**. Follow the link to read more about the recall of Longisil; several allergic reactions were reported after using this drug on dogs and cats.

<http://www.theglobeandmail.com/life/relationships/vet-drug-recalled-after-allergic-reactions/article570263/>

## 8. When I purchase at a vet clinic I do not have to supply a PID number, Why?

Veterinarians follow different regulations which dictates what they need to record and how.

The AMSR does not apply to the sale of medicine by:

- i. any person authorized by the Veterinary Profession Act to sell medicine, when acting under authority of that act, or

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- ii. any person authorized by the Pharmacy and Drug Act to sell medicine, when acting under authority of that Act

## 9. For what authorized medicines do I need to record the clients PID number?

All authorized medicine products that have a Drug Identification Number (DIN) excluding medicated feeds and items for pets (i.e. cats and dogs). Talk to the Qualified Certificate holder on staff; they should be familiar with the AMSR and the list of items that require the PID information to be recorded. If you still have questions contact the Inspection and Investigation Branch at 1-866-252-6403 or 403-755-1474

## 10. Is a QC Holder required to be on duty during business hours at the AMS outlet?

**YES.** Section 43.2 of the *Animal Health Act* states: “No holder of an outlet licence shall sell authorized medicine unless the holder has on duty or has available for consultation throughout regular business hours at least one person who holds a qualification certificate”.

## 11. Can producers use their CCIA number?

**NO,** the CCIA number is not the same as a PID number and does not link to the same information or database.

## 12. If a producer has a CCIA number they must already have a PID number?

The PID Regulation has been in effect since January 1<sup>st</sup>, 2009. As such, most producers should already have a PID number but they may not remember it. It is best practise to contact the Ag-Info Centre (310-FARM) to get their number looked up and that they are providing the accurate information. Just because they have a CCIA number does not mean they have a PID number.

## 13. When must outlets start recording PID?

**Immediately,** the AMSR came into effect on July 1, 2014. However, ARD is working on an education/awareness phase and recognizes that some clients without a PID may want to purchase authorized medicine for a production animal. The outlet may do so **only** at the time of the initial sales transaction provided the client clearly understands that a PID will be mandatory for any subsequent similar transactions. For any further clarification, all enquiries should be directed to ARD’s Inspection and Investigation Branch at 1-866-252-6403 or 403-755-1474).

## 14. What information does the AMS outlet need to record and then provide the purchaser with?

As per Section 18 (3) of the AMS regulation, an outlet when selling authorized medicine to a purchaser, shall record:

- (a) the name and telephone number of the purchaser,
- (b) the date of sale, and
- (c) the information that appears on the purchaser’s receipt as set out in subsection (4).

As per Section 18 (4) of the AMS regulation, an outlet must supply the purchaser with a receipt containing the following information:

- (a) the name of the authorized medicine,
- (b) the lot number of the authorized medicine,
- (c) the quantity of authorized medicine purchased,
- (d) the expiry date of the authorized medicine, and
- (e) a Premises Identification (PID) Number of the owner of the animal or the commingling site operator who purchased the authorized medicine.

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## 15. What if an out of province client makes a purchase?

Ask for some proof of residency (i.e. driver's license) and since they are not an Alberta resident they have not been issued an Alberta PID number. Instead of a PID number record the purchaser's full name, address and/or Legal Land Description (where applicable) in addition to the information referred to in sub-sections (3) and (4).

The outlet must supply the purchaser with a receipt containing all information set out in (3) and (4)

- (3) An outlet licensee, when selling an authorized medicine to a purchaser, shall record
  - (a) the name and telephone number of the purchaser,
  - (b) the date of sale, and
  - (c) the information that appears on the purchaser's receipt as set out in subsection (4).
  
- (4) An outlet licensee shall provide to each purchaser of an authorized medicine a receipt that shows
  - (a) the name of the authorized medicine,
  - (b) the lot number of the authorized medicine,
  - (c) the quantity of authorized medicine purchased,
  - (d) the expiry date of the authorized medicine, and
  - (e) a premises identification number of the owner of the animal or the commingling site (**not required as per above**).

## 16. Does a Client purchasing authorized medicines that won't be used on Production Animals (aka "Residential Purchaser") need to provide a PID Number?

**"NO**, provided the AMS outlet is satisfied that the authorized medicine's intended use is for anyone of the following three reasons/purposes and the same information is recorded as is in the case of an out of Province resident:

1. Personal Use (e.g. Bag Balm for psoriasis, Hydrogen Peroxide for shocking wells and Dettol for household and/or kennel cleaning),
2. Cats,
3. Dogs.

## 17. Where do we go to update our (AMS) "Qualified Certification" Holder license? What if my Qualification Certification expires? Where do I go for more information and test dates?

Go to <http://www1.agric.gov.ab.ca/general/progserv.nsf/all/pgmsrv451> for the qualification certificate study manual and exam testing locations and dates for 2015.