

Rural Issues: WHO SHOULD I CONTACT?

farmers'
advocate
office

310-FARM (3276)
www.farmersadvocate.gov.ab.ca
farmers.advocate@gov.ab.ca

Alberta Energy

leasing of Crown minerals | royalties | legislative & policy management | freehold mineral taxation
www.energy.alberta.ca | (780) 427-8050 Edmonton | (403) 297-8955 Calgary

Alberta Energy Regulator (AER)

provincial regulator for oil, gas & pipelines | landowner statements of concern | notification | suspension & abandonment | reclamation & remediation | compliance issues | incident reporting | water licences | permits for seismic/geophysical | liability management
www.aer.ca | 1-855-297-8311 | 24 Hour Emergency: 1-800-222-6514 | inquiries@aer.ca

Alberta Environment and Parks

environmental standards for renewable energy | reclamation requirements for renewable energy | *Water Act* complaints
http://aep.alberta.ca | General Information 310-3773 | 24 Hour Emergency Hotline 1-800-222-6514
AEP.Info-Centre@gov.ab.ca

Alberta Labour

land agents licensing | land agents code of conduct & complaints
http://work.alberta.ca/labour/land-agents-licensing.html | (780) 415-4600

Alberta Utilities Commission (AUC)

regulates terms and conditions for utilities and transmission development | stakeholder engagement for utilities developments | renewables | consumer complaints | legislative compliance
www.auc.ab.ca | (403) 592-UTIL (8845) or (780) 427-4903 Customer Relations | info@auc.ab.ca

Farmers' Advocate Office

advisory and resource agency for landowners | information on legislation and policy relating to energy, utilities, and renewable energy | negotiating surface leases & right of way agreements | mediation & dispute resolution | understanding processes for rural concerns | farm implement warranty issues | nuisance complaints under the *Agricultural Operation Practices Act* | Water Well Replacement or Restoration Program (WWRRP)
www.farmersadvocate.gov.ab.ca | 310-FARM (3276) farmers.advocate@gov.ab.ca

Federation of Gas Co-ops

location of utilities map | dispute resolution within co-ops | rates | governance of a gas co-op
http://www.fedgas.com/ | (780) 416-6543 | info@fedgas.com

Federation of Rural Electrification Associations (AFREA)

dispute resolution within rural electrification associations | rates | governance of an REA
http://www.afrea.ab.ca/ | (780) 417-3396

Freehold Owners' Association (FHOA)

advisory agency for mineral owners negotiating agreements
www.fhoa.ca | 403-245-4438

Local County

weed issues | transportation and road use issues | dust concerns

National Energy Board (NEB)

regulates inter-provincial pipelines & transmission lines under federal jurisdiction
www.neb-one.gc.ca | 1 (800) 899-1265 or (403) 292-5503

Natural Resources Conservation Board (NRCB)

regulation of confined feeding operations under the *Agricultural Operation Practices Act*
www.nrcb.ca | 780-422-1977 | info@nrcb.ca

Ombudsman of Alberta

review of alleged unfair treatment by provincial authorities and, as of April 2018, municipalities
www.ombudsman.ab.ca | 780-427-2756 | info@ombudsman.ab.ca

Orphan Well Association (OWA)

abandonment & reclamation of upstream wells, pipelines, facilities & associated sites for which there is no responsible party
www.orphanwell.ca | 403-297-6416

Property Rights Advocate

property rights information | annual report to legislature with recommendations on property rights
propertyrights.alberta.ca | 780-638-3265 | propertyrights@gov.ab.ca

Surface Rights Board (SRB)

rights of entry | disputes on compensation | anniversary rental reviews | off right-of-way damages | unpaid annual rentals
<http://surfacerights.ab.ca> | (780) 427-2444 | srb.lcb@gov.ab.ca

Utilities Consumer Advocate (UCA)

concerns about utility bills & rates | advice on natural gas & electricity | advocating for consumer interests
www.ucahelps.alberta.ca | 310-4UCA (4822) | UCAhelps@gov.ab.ca