

PDF contents do not load in Firefox, Chrome or Safari:

When a user clicks a link to a form, our site causes a download of the form to the user's system and then opens in their default pdf viewer. However, some GoA forms are also posted as links on other websites. When this is done, the PDF may try to open in the user's browser. Depending on the browser and setup, it may result in a failure to properly load the pdf. These browsers can be configured to work with pdfs.

For Firefox and Chrome users, please refer to this [Adobe support document](#).

For Safari users, please refer to this [CNet article](#).

Another option is to save the PDF to your system and open it directly with Adobe Reader. To do this:

- Right-click on the form link and select **Save Target as**.
- Save the file to a known location on your system
- Open the file with Adobe Reader application