

deliberately Different

Job Title: Customer Service Representative, Falher

Job number: 147-14/15

Closing date: August 29, 2014

Division: Operations

Language required: English

Lending and administration skills needed

Support a local sales team offering financing to local producers. You'll build relationships with customers, help prepare loan documents and perform administrative tasks.

What you'll do:

- answer customer questions and provide suggestions about financing and services
- call customers to promote financing options
- resolve customer issues in a thorough and professional manner
- process loan documentation and amend current loans
- build and maintain relationships with customers

What we're looking for:

- organized and detailed multi-tasker with in-depth technical expertise
- customer-focused with strong teamwork and people skills
- able to deal with change, make decisions and solve problems
- good with numbers

What you'll need:

- a certificate in administration and at least two years of related experience (or equivalent)
- an understanding of financial analysis, legal documentation requirements and standard office software
- a love for agriculture

Build a career with one of Canada's top employers

Thrive in an inclusive culture of teamwork, strong leadership and respect. Here, diverse people pull together to achieve goals that are challenging and rewarding. You can learn and grow in an environment of acceptance and accountability. Come meet FCC.

Does this sound like the workplace you're looking for? Visit fcc.ca/careers to apply.